

BEFORE THE
ILLINOIS COMMERCE COMMISSION

IN THE MATTER OF:)
)
GALWAY TELECOMMUNICATIONS, LLC)
) No. 03-0771
Application for Authorization)
to Provide Competitive Resale)
Telecommunications Service on)
an Interexchange Basis.)

Chicago, Illinois

February 10, 2004

Met pursuant to notice at 1:00 p.m.

BEFORE:

MS. CLAUDIA SAINOT, Administrative Law Judge.

APPEARANCES:

MS. DANA PIERSON
1650 South Amphlett Boulevard
San Mateo, California 94402
appeared pro se, telephonically.

SULLIVAN REPORTING COMPANY, by
Teresann B. Giorgi, CSR

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2					Re-	Re-	By
3	<u>Witnesses:</u>	<u>Dir.</u>	<u>Crx.</u>	<u>dir.</u>	<u>crx.</u>		<u>Examiner</u>
4	Dana Pierson						4
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10		<u>E</u>	<u>X</u>	<u>H</u>	<u>I</u>	<u>B</u>	<u>I</u>
11	<u>Number</u>	<u>For</u>	<u>Identification</u>		<u>In</u>	<u>Evidence</u>	
12	NONE						
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1 JUDGE SAINSOT: By the authority vested in me by
2 the Illinois Commerce Commission, I now call
3 Docket No. 03-0771. It is the Application of Galway
4 Telecommunications, LLC, for authority to provide
5 competitive resale telecommunications services on an
6 interexchange basis.

7 Ms. Pierson, could you, for the
8 record, state your name, address and telephone
9 number?

10 MS. PIERSON: Yes. My name is Dana Pierson. My
11 address is 1650 South Amphlett Boulevard, Suite 102,
12 San Mateo, California 94402. My telephone number is
13 650-235-3591.

14 JUDGE SAINSOT: Ms. Pierson, can you raise your
15 right hand, please.

16 MS. PIERSON: Yes.

17 (Witness sworn.)

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1 DANA PIERSON

2 called as a witness herein, and after having been
3 first duly sworn, was examined and testified as
4 follows:

5 EXAMINATION

6 BY

7 JUDGE SAINSOT:

8 Q Ms. Pierson, could you tell me what
9 position you have at Galway Telecommunications, LLC?

10 A Yes. I'm vice president and secretary.

11 Q And could you tell me, briefly, what the
12 company's policy is regarding slamming and cramming?

13 A We do not believe in slamming and cramming.
14 We understand that it is illegal, and we don't do
15 it.

16 Q Okay. And you agree to abide by all ICC's
17 rules and regulations prohibiting slamming and
18 cramming?

19 A Yes, we do.

20 Q Okay. Also, just for the record, could you
21 briefly tell me the technical expertise of the
22 company's personnel?

1 A I don't have exact dates (sic), but I know
2 that the technical people are computer people and
3 are people who handle customers. The fellow who is
4 the head of our customer service, has been in
5 telecommunications resale for -- I would say the
6 fellow who handles customer service, probably, 10 to
7 15 years.

8 The fellow who does our databasing at
9 the computer, I would say, probably, maybe, 5 to 10
10 years.

11 Q And could you, if you know, give us the
12 name of the person who handles customer service.

13 A Sure. It's Vaughn Trombley,
14 T-r-o-m-b-l-e-y.

15 Q And the person who handles the database,
16 that you mentioned.

17 A His name is Dean Vu, the last name is V-u.

18 Q Dean, D-e-a-n?

19 A Right.

20 Q Okay. Those, frankly, are all the
21 questions I have. The petition was well documented
22 and well supported -- oh, one more question.

1 What kind of telecommunications do
2 you -- I mean, I understand that it's resale, but is
3 there any particular kind of resale that you intend
4 to provide?

5 A Residential. We sell to residential. And
6 what we sell, mostly is telephone calling cards,
7 prepaid calling cards, that people can use from cell
8 phones, pay phones, you know, anywhere.

9 MR. FORD: Can I interject there?

10 JUDGE SAINSOT: No.

11 MR. FORD: Can I have her clarify something,
12 then?

13 JUDGE SAINSOT: Oh, sure.

14 MR. FORD: It's not prepaid. It's
15 pre-authorized --

16 THE WITNESS: Oh, I'm sorry.

17 MR. FORD: Which carries a whole different
18 light.

19 JUDGE SAINSOT: Pre-authorized.

20 Okay. That being the case, the record
21 will be marked heard and taken.

22 HEARD AND TAKEN